

IMPORTANT NOTICE ABOUT CHANGES WITH SIGNATURE HEALTH ALLIANCE

Effective October 1, 2008, Bluegrass Family Health (Bluegrass) began accessing the Signature Health Alliance (Signature) provider network in Tennessee. In July 2009, Bluegrass purchased Signature and since then we have been working diligently to integrate Signature's operations into Bluegrass. By January 1, 2011, that process will be completed, and at that time Bluegrass will begin marketing our provider network to self-funded groups under the name of Bluegrass Family Health SingleSource (SingleSource).

Starting January 1, 2011, Bluegrass and current Signature clients will be reissuing identification cards as their groups renew, with such cards no longer displaying the Signature logo; however, until the re-carding process is complete, you will need to recognize both Signature Health Alliance and SingleSource on member identification cards as an indicator of the members' participation in the SingleSource network.

Thank you for your participation in Bluegrass Family Health and SingleSource. We look forward to continue working with you to provide quality, affordable health care services in Tennessee. **Also, please note the new phone number and claims address for SingleSource is 800-264-3060, Ext. 2506 or 2550, PO Box 22419, Nashville, TN, 37202-2419.**